

DOD Health Benefit Plan

Aetna Global Benefits Direct Deposit

Aetna is making claim reimbursements easier and faster. **Now you can get Aetna Global Benefits reimbursements faster through direct deposit.**

Are you experiencing that it takes a long time for foreign currency claim reimbursement checks to make it through the international postal system? Aetna has the solution: **direct deposit** in local currency to your international bank accounts.

It's easy!

By simply accessing the forms section by logging in to the Aetna Global Benefits (AGB) website Aetnaglobalbenefits.com, you can download a Recurring Reimbursement form that will instruct AGB to pay future reimbursements via electronic fund transfer (EFT), also known as "direct deposit," in the currency you select.

Faster reimbursements at low or no cost.

Aetna does not charge a fee for direct deposits in local currency to international bank accounts, and because claims are reimbursed electronically rather than by check, the process is generally even faster than it would take for you to receive a check in the mail.

Easy enrollment process via fax or e-mail.

The completed Recurring Reimbursement form can be faxed to the AGB International Service Center at +800-475-8751 (toll free) or +1-813-775-0625. It can also be e-mailed to agbservice@aetna.com.

You will receive notice of the availability of local currency direct deposits with your reimbursement checks.

If you have questions about how you can enroll in direct deposit, you may contact an International Service Center representative at +800-231-7729 (toll free) or +1-813-775-0190 (collect).